



OKLAHOMA
DEPARTMENT OF COMMERCE

OKLAHOMA WORKFORCE DEVELOPMENT ISSUANCE # 03-2014

TO: Workforce Investment Board Chairs
Workforce Investment Board Staff

FROM: Deidre D. Myers
Deputy Secretary of Commerce for Workforce Development

DATE: April 15, 2014

SUBJECT: System Integration

RESCISSIONS: This issuance rescinds Oklahoma Employment Security Commission (OESC) issuance OETI #03-2007 Local Workforce Integration Policy.

PURPOSE: The purpose of this issuance is to promote local system integration encouraging the use of a more holistic approach to better align with the efforts of the Governor's Council for Workforce and Economic Development for System Design and Certification. The intent of the previous policy was, although a good effort, only focused on the bricks and mortar or the one-stop career centers. The "New Day, New Way" addresses the intent of the act to provide a "no wrong" door approach and design systems and programs to interact no matter where the customer enters.

MESSAGE: This issuance will provide the flexibility for local Workforce Investment Boards to design their local systems to meet the needs of their customers.

During the System Certification initiative led by the Governor's Council, pilot areas were selected through a competitive process to test out processes and identify barriers associated with sections of the integration effort. They were given a waiver regarding the integration policy and they operated and designed local processes to fill the need of their local economy. The results uncovered an unnecessary restriction preventing the local boards from expanding and enhancing their service delivery methods to the system customer.

ACTION: Any clarification to the current local board policies regarding this issuance should be directed to your respective local workforce investment board director.

INQUIRIES: Questions regarding this issuance should be addressed to Jeane Burruss, Systems Project Director, (405) 815-5256, jeane_burruss@okcommerce.gov.